



## **CASE STUDY**

**Frimley CCG supports nurses with  
Appraisal and Revalidation**

 **Premier IT**



## Introduction

Frimley CCG is fully committed to improving health outcomes in the areas East Berkshire, North East Hampshire and Farnham, and Surrey Heath, totally around 900,000 people.

As one of its priorities is to improve support for GPNs and strengthen the local GPN community in order to provide the best possible service to patients and practices, the CCG wanted to implement a robust, streamlined way of collecting evidence, undertaking appraisals and taking ownership of revalidation.

The key to achieving this objective would be a software solution to manage the process. And that's where we came into the picture.

As market leaders of appraisal and revalidation solutions for medics and as the first appraisal solution provider to achieve RCN accreditation for its HeART Appraisal Framework for nurses, Premier IT were contracted to launch the revalidation tool in June 2021.

## Solutions

As Frimley's new revalidation partners, Premier IT's main responsibilities for the project were to:

- Configure the Appraisal and Revalidation system (including organisational structure, competency sets and workflow.)
- Implement the live system.
- Import user details.
- Conduct the training roll-out.
- Provide ongoing user support and webinars.
- Provide regular updates.
- Demonstrate the easy-to-use mobile version of the Appraisal and Revalidation system.



## Results

In just under a year since the successful launch, the project resulted in a fully configured and implemented online solution enabling nurses across Frimley CCG to manage their own portfolios and begin preparing for their Appraisal and Revalidation.

The Premier IT Appraisal and Revalidation for Nurses system has provided a pathway to gather information neatly in a format which is easy to understand and manage in a single toolkit. It continues to be updated on a regular basis with upgraded and/or new additions to the system. Premier IT are fully open to suggestions for improvement and, with Frimley's valuable input and feedback, always strive towards making the system an ever better nurse revalidation tool for all.

## Client Feedback

Andrea Butler, GPN Lead  
Frimley CCG

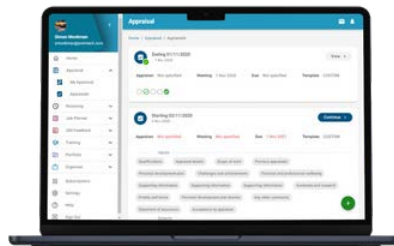
*"I just wanted to extend a huge thank you to you all for your hard work on the conference and system launch. We were really pleased and it all came across really well. Can't wait to start using the tool!"*

# LEARN MORE!



Want to learn more about Appraisal and Revalidation?  
Interested in the full suite of products we offer?

Email Tim at [tcresswell@premierit.com](mailto:tcresswell@premierit.com)  
or book a demo [here](#)



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