One operational technology platform to support staff in the planning and live delivery of quality, safe care in the community. A real-time view at your fingertips whenever and wherever you need it to fulfil your role.

The Product

Understanding where daily pressures occur, how to plan in advance or react to them in real-time (without ineffective communications to community based staff) results in a better service to patients AND improves staff experience.

ProjectC pulls together everything you need to know (from existing and new sources) to create a powerful view of capacity, demand and care delivery. It then provides patients, staff, team leads, organisations and commissioners with real-time information to ensure the delivery of productive, proactive and prioritised services and care.

The platform empowers you to meet and evidence quality processes, safe staffing and safe caseloads at the same time as maximising positive patient facing time. You will automate operational processes to reduce administration, manage demand, support staff at point of need and be able to plan future services and workforce requirements using business intelligence.

Integrated CPD, revalidation and training solutions can increase role engagement and drive up staff morale and advocacy. At the same time this will support you to meet transformation objectives, significantly impacting retention and recruitment issues.

ProjectC supports several national initiatives including the Five Year Forward View, Paperless 2020, Safer Caseloads, Safe Staffing and Right Skill, Right Place, Right Time.

Key Features

**SMART ROSTERING**

Demand driven rosters based on staff availability and skills, mapped to demand in caseload.

**AUTOMATED VISIT PLANNING**

Plan shifts to maximise patient facing time with correctly skilled staff, continuity, priority and journey planning.

**LIVE SHIFT PROGRESS**

View staff locations, identify capacity issues and solutions, reassigning with ease to complete all visits on time.

**VISIT MANAGER APP**

Provide on-the-go appointment diaries with visit activity recording for staff, driving live, reactive view of capacity and demand.

**COMMUNICATE WITH PATIENTS**

Improve patient experience with visit alerts of staff details and planned activities, post visit advice and outcome measures.

**CREATE A SKILLED WORKFORCE**

Map caseload skill requirements to staff skills and competencies, using CPD and training for effective workforce planning.
The Benefits

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<th>SUPPORT</th>
<th>SECURITY</th>
<th>INFORMATION SYSTEMS</th>
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<tr>
<td>Telephone, email and ticketed support, in-system knowledge hub and help text. Face-to-face, online and video training available for system administrators and users.</td>
<td>ISO27001 accredited, GDPR compliant, 100% IG Toolkit compliant, high level security with SSL data encryption, Tier 3, UK datacentres and regular penetration testing.</td>
<td>Premier IT systems intrinsically interlinked to share information. Encompasses information from existing systems such as rostering, ESR and clinical systems.</td>
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<tr>
<th>TECHNOLOGY</th>
<th>USER GROUPS</th>
<th>MOBILE APP</th>
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<td>A single platform solution. Material design framework for optimised user experience. Product roadmap of system improvements/new functionality, monthly release cycle and webinars for clients.</td>
<td>Collaborative working with clients. Frequent user groups to gain client feedback on, and input into, product developments, feature enhancements, roadmap priorities and service optimisation.</td>
<td>Accessible across all devices anytime, anywhere. Securely upload and reflect on CPD and supporting information which then seamlessly integrates with system portfolio in real-time.</td>
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"Delivering safe and effective care in the community is essential, using technology as a tool to assist with this is important. It is time for clinically led technological solutions that are appropriate were available for all community staff."

Sue Hill RN DN QN, Workforce Transformation Lead, Health Education England, via twitter @5sue2

About Premier IT

Premier IT: specialists in workforce planning, development and performance software for the healthcare sector.

We provide market leading solutions to over 200 clients in the healthcare sector spanning the primary, secondary and independent healthcare landscape.

Our services cater for the needs of all healthcare professionals; from consultants, doctors and GPs to nurses, midwives, and care support staff.

We help our clients ensure they have a team with the right skills, in the right place, at the right time and achieve the right outcome for both their patients and organisation.

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